## CIETT WORLD EMPLOYMENT CONFERENCE

## Employment Policy in Lombardy Region Masterclass

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### Employment policy framework in Lombardy

Objective: increasing the effectiveness of welfare in Lombardy

#### **PRINCIPLES**

Freedom of choice

People are able to choose among public and private accredited agencies

2 Individual's centrality

People have a personal budget and are provided all training and employment services that can meet their own personal needs

3 Competition

Competition among public and private agencies that provide services, to promote quality

Focus on results

Focus on **employment results** and simplification

#### **TOOLS**

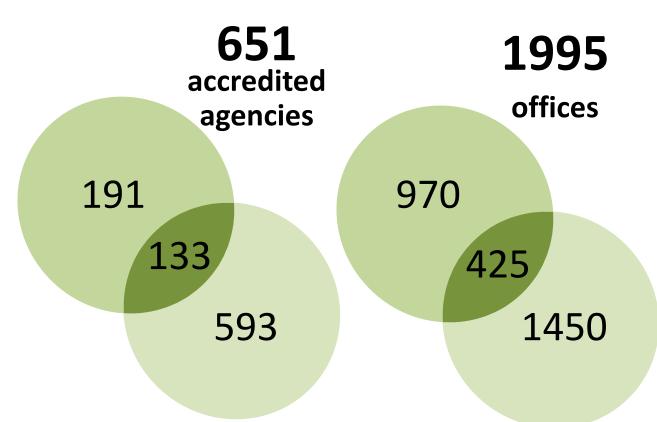
- 1. Accreditation of training and employment agencies that ensures they meet quality standards
- 2. Dote: individual budget for a mix of employment and training services

### 1. Accreditation

**Accredited agencies** for employment and training services work within a network, according to the nature of specific interventions, overseeing the emerging demand in the different territories.

The network provides high flexibility and ensures supply for the full range of services.

#### The network in figures



**Provide training services** 

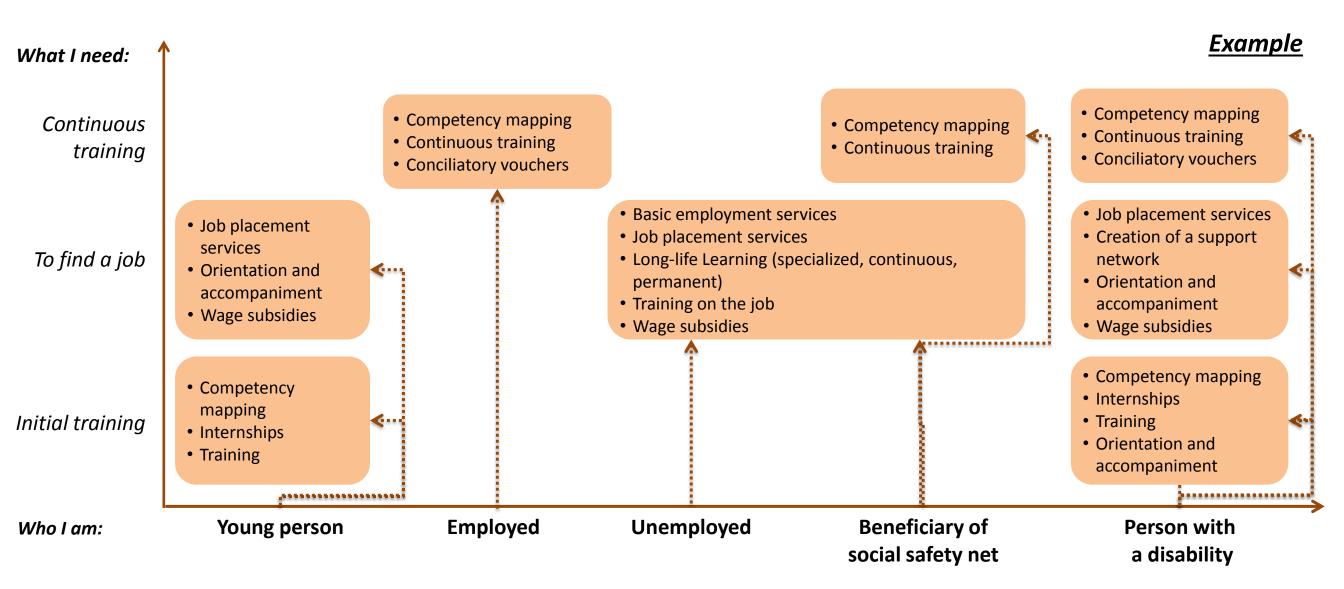
**Provide employment services** 

Provide employment and training services

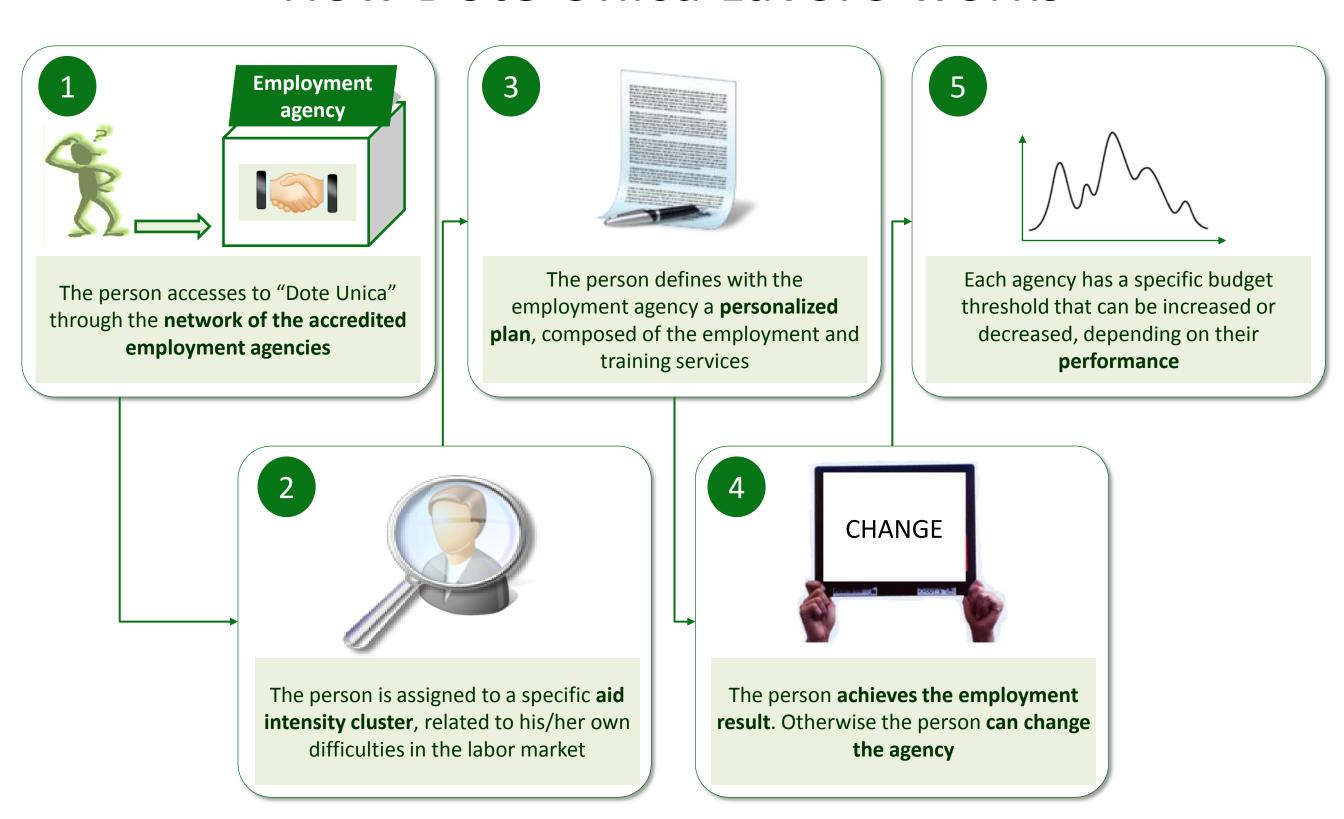
Within the Youth Guarantee, also schools and universities can take their students (who have earned a diploma/degree in the last 4 months) up to provide them with employment services

### 2. Dote Unica Lavoro

Dote Unica Lavoro support persons throughout their active life, according to different individual conditions and specific needs expressed by each person. For each target, a number of services from a defined set of baskets of services may be activated.



### How Dote Unica Lavoro works



### "Dote Unica": Target clusters

A personal "budget" accompanies persons throughout their whole active life, according to different individual conditions and specific needs expressed by each person. Each person is assigned to a specific aid intensity cluster, related to his/her own difficulties in the labor market.

### SOCIAL - DEMOGRAPHIC VARIABLES

**EMPLOYMENT STATUS** 

**AGE** 

**QUALIFICATION** 

**GENDER** 

#### **AID INTENSITY CLUSTERS**

#### **CLUSTER 1 "LOW AID INTENSITY" (1-49 POINTS):**

People able to reposition themselves in the job market independently or requiring minimal support

#### **CLUSTER 2 "MEDIUM AID INTENSITY" (50-74 POINTS):**

People in need of intensive services for the placement or replacement in the job market

#### **CLUSTER 3 "HIGH AID INTENSITY" (75-100 POINTS):**

People in need of intensive services for a medium/long period for the placement or re-placement in the job market

#### **CLUSTER 4 "OTHER AID" (0 POINTS):**

People in need of services for the maintenance of their position in the job market





### "Dote Unica": Baskets of services

Within "Dote Unica" the person may activate a number of services from a defined set of baskets of services, based on the minimum standards (costs, terms and conditions of delivery, repeatability of services) framework approved by Lombardy Region.

#### 1. Basic services

- First access to services
- Specific interview
- Personal plan definition

### 2. Welcome and orientation

- Competency mapping / analysis of entrepreneurial tendencies and attitudes
- Creation of a support network
- Orientation and training to job search
- Continuous accompaniment

#### 3. Consolidating skills

- Coaching
- Training services
- Tutoring and training onthe-job
- Skills certification

#### 4. Other measures

- Wage subsidies
- Individual allowances
- Vouchers of services
- Territorial partnerships
- Support services for people with disabilities, etc.

**EMPLOYMENT RESULT** 

5. Job placement services / self-employment support services

### "Dote Unica": terms and condition of payment

The person defines with the employment agency a personalized plan. The terms and conditions of payment defined are focused on their common interest in achieving the employment result in the shortest term.

#### 1. Basic services

Basic services **essential** for taking in charge the recipients. <u>Free of charge</u>.

### 2. Welcome and orientation

Services paid upon implementation of activities.

From € 210 to € 665 depending on the target cluster.

#### 3. Consolidating skills

Services paid upon implementation of activities, but only in connection with the activation of internships or the achievement of employment results (training, tutoring) and / or for cluster 3 recipients.

From € 1.000 to € 2.000 depending on the target cluster.

#### 4. Other measures

Services paid upon implementation of activities or on the basis of the costs incurred in implementing such activities.

#### 5. Job placement services / self-employment support services (result-based services)

Services paid upon achievement of the employment result, thus only after:

- the successful job placement of the recipient (from € 740 to € 1.835 depending on the target cluster);
- the inscription of the new company at the Chamber of Commerce and / or the opening of a new VAT position (from € 2.510 to € 3.860 depending on the target cluster).

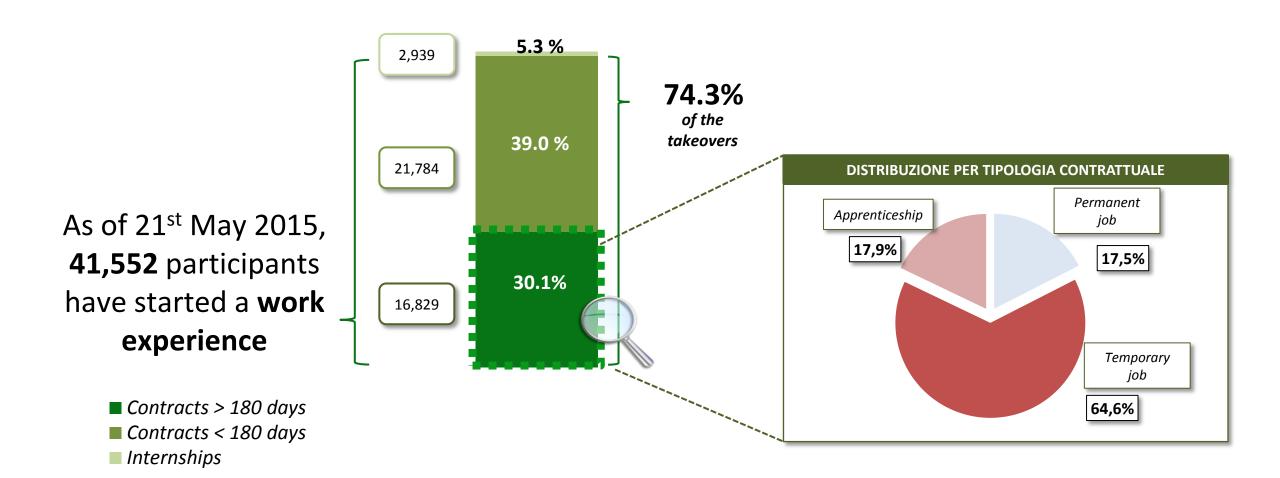




### Dote Unica Lavoro: progress and results

#### General progress per aid intensity cluster:

	61.950		€ 118.446.554.05	
4. Other aid	5,341	9%	€ 2,327,897.66	2%
3. High aid intensity	31,581	51%	€ 80,368,581.40	68%
2. Medium aid intensity	16,812	27%	€ 28,074,241.13	24%
1. Low aid intensity	8,216	13%	€ 7,675,833.86	6%
	No. of Do	tes	Amount	



# Employment agencies' Top Ten based on number of people who started a work experience

#### PEOLPLE WHO STARTED A WORK EXPERIENCE

A	GENCY	Dote Unica Lavoro (CLUSTER 1-2-3)	Permanent job	Temporary job	Apprenticeship	TOTAL	%
1	AW	9,229	3,145	4,638	129	7,912	85.7%
2	AW	6,758	2,043	3,124	130	5,297	78.4%
3	AW	3,753	1,422	1,672	80	3,174	84.6%
4	AW	3,360	755	1,382	154	2,291	68.2%
5	AW	2,268	755	1,022	65	1,842	81.2%
6	OEA	1,439	451	530	222	1,203	83.6%
7	AW	1,527	472	640	68	1,180	77.3%
8	PES	1,766	309	584	74	967	54.8%
9	AW	1,062	482	460	14	956	90.0%
10	PES	1,293	333	476	74	883	68.3%

AW: Agency Work; PES: Public Employment Services; OEA: Other Employment Agencies.

### Youth Guarantee in Lombardy

Youth Guarantee in Italy is implemented by the single Regions as Intermediate Bodies within the National Programme. Since 1st May 2014 Youth Guarantee in Lombardy has been implemented through Dote Unica Lavoro, which inspired the national model.

The you	ungsters (15-29)				
	1) register to the YG web portal	53,608 people			
	2) choose the preferred agency	36,438 people	/1	prenticeship; 1358; 7%	Permanent 1261; 7%
	3) have an first interview with the agency	28,265 people			
	4) are taken in charge by the chosen agency to be provided with all employment and training services	23,607 people			
	5) join the labour market	18,454 people	5	emporary ntract; 6364; 35%	



### Lessons learned



Communication plan and a widespread distribution of agencies to inform and support people appropriately



**Agreement** with agencies, **commitment** in the implementation process



**Simplification** of procedures (unit cost, automatization) in order to **increase quality** and effectiveness and to **reduce the administrative burden** 



Increased awareness of enterprises



System of incentives (and disincentives) for virtuous behaviour (or against opportunism)

### Reproducing Dote Unica Lavoro: key factors



An accreditation model of public and private agencies, in order to ensure quality and meet standards



Appropriate financial plan to ensure the integration of different financial sources and the continuous support throught the time



An **information system** able to manage the high number of applications



Awareness and engagement of all the relevant stakeholders

### Youth Guarantee: Regional web portal

http://www.garanziagiovani.regione.lombardia.it/



### Thank you for your attention!

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